

Friday - 28th October

Parallel Paper Sessions

Theme: Events

Room F104

Moderator: Elaine Yang

- 9.00-9.30** **Oktoberfest: What's Going Well and What are the Drivers of Satisfaction?**
Robert J. Harrington, Burkhard von Freyberg, Michael C. Ottenbacher, Graciela Kuechle and Laura Schmidt
- 9.30-10.00** **Spectators' expectation and satisfaction with FIS World cup ski jumping finals Planica 2015**
Eva Podovšovnik, Miha Lesjak, Nataša, Slak Valek
- 10.00-10.30** **A Post-humanist Investigation into Human-Equine Relational Wellbeing: A Case of the Rodeo**
Rebecca Finkel and Paula Danby

Parallel Paper Sessions

Theme: Hospitality Employees

Room F105

Moderator: Susan Fournier

- 9.00-9.30** **Chefs' future competencies needs in the UK: the stakeholders' perspectives**
Charalampos Giousmpasoglou, Evangelia Marinakou and John Cooper
- 9.30-10.00** **Executive Chefs' Calling Effect on Employee Engagement, Work Life Balance and Life Satisfaction**
Lisa N. Cain, James Busser and Hee Jung Kang
- 10.00-10.30** **Combating Modern Slavery in the UK Hospitality Industry: First Good Steps**
Maureen Brookes, Alexandros Paraskevas and Angela Roper
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Parallel Paper Sessions
Theme: Culture, Religion and Destinations

Room F106

Moderator: Lia Bassa

- 9.00-9.30** **Destination Hostmanship: How can local partnerships improve service quality of tourist experiences?**
Dorthe Simonsen
- 9.30-10.00** **Islamic Religiosity in a Tourism Consumption Context**
Dawood Al Jahwari and Ercan Sirakaya-Turk
- 10.00-10.30** **What's going well in hospitality and tourism for the Muslim traveler**
Clare Hindley and Melanie Smith

Parallel Paper Sessions
Theme: Hotel Management and Performance

Room F107

Moderator: Florian Aubke

- 9.00-9.30** **Efficacy of shift-share regression analysis in measuring tourism industry's performance**
Tarik Dogru, Ercan Turk, Seyhmus Baloglu, Destan Kirimhan
- 9.30-10.00** **Firm Boundaries, Transaction Costs Economics, and Capabilities of Lodging Corporations: a Conceptual Model for the Adoption of the Asset Light model**
Ines Blal
- 10.00-10.30** **Error Management Culture: Impact on Hotel Performance, Team Performance and Team Creativity (HRM)**
Priyanko Guchait and Mary Dawson

Parallel Paper Sessions
Theme: Hospitality and Innovation

Room F108

Moderator: Xander Lub

- 9.00-9.30** **It All Comes Down to Resources: A Review of Empirical Hospitality and Tourism Literature Founded on the Resource-Based View**
Nigel Hemmington, Beomcheol Kim and Michael Kruesi

- 9.30-10.00** **Evaluation of the Innovation Influences and Effects in Hotel Industry**
Natasa Artic
- 10.00-10.30** **Hospitality Workplace Bullying in Dubai**
Matthew H. T. Yap, Ioanna Karanikola and Liz Ineson

Parallel Paper Sessions
Theme: Tourism Development and Destinations
Room F205
Moderator: Ed Kastli

- 9.00-9.30** **What's going on in Cuba: Tourism development and its challenges?**
Marketa Kubickova and Lee Seung (Jenna) Hyun
- 9.30-10.00** **What Ails Jamaica's Tourism? Moving towards Sustained Wellness**
Anne P. Crick
- 10.00-10.30** **Wellness Tourism and Service Perception: Finding Space for Indian Spa**
Nikhil Singh Charak, Parikshat Singh Manhas and Pearl Lin

Parallel Paper Sessions
Theme: Events, Wellbeing and Communities
Room F206
Moderator: Christina Dimitriou

- 9.00-9.30** **A Scottish Perspective: The Impact of Fife's Year of Culture on Community and Individual Wellbeing**
Majella Sweeney
- 9.30-10.00** **Assessing arts festivals contribution to the overall quality of life of the community: Innibos Arts Festival, South Africa**
Mathilda van Niekerk, Robertico Croes, Fevzi Okumus and Kevin Murphy
- 10.00-10.30** **Volunteering & Well-being: a case study of the Glasgow 2014 Commonwealth Games volunteer programmes**
Briony Sharp